

Bandits for Recommender Systems

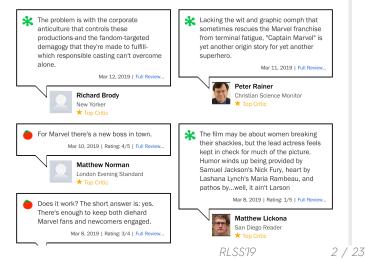
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Reinforcement Learning Summer School, Lille, July 2019



CRITIC REVIEWS FOR CAPTAIN MARVEL

All Critics (472) | Top Critics (49) | DVD (1)



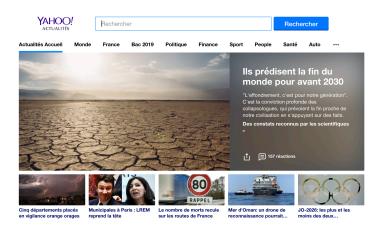
Bandits for Recommender Systems

- Ranking comments
- Optimizing displays

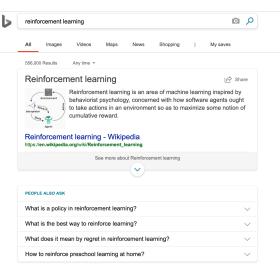




- Ranking comments
- Optimizing displays
- Selecting news



- Ranking comments
- Optimizing displays
- Selecting news
- Organizing search results or completions



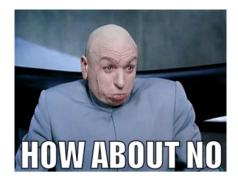
Reinforcement learning - Wikipedia https://en.wikipedia.org/wiki/Reinforcement_learning -

Thanks to these two key components, reinforcement learning can be used in large environments in the following situations: A model of the environment is known, but an analytic solution is not available: Only a

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Let's Explore with Vanilla Bandits in Production!

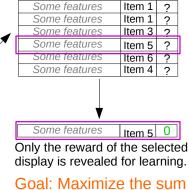
- What is the cost ?
 - as computational overhead?
 - as ENG effort?
 - as missed opportunities and user perception?
- What if ?
 - world evolves (abruptly)?
 - your (linear) hypothesis was false?
 - what you hidden in $\tilde{O}(\cdot)$ matters?



ICML'11 Challenge - Item recommendation Adobe/UCL

Some features Item 1 0 Some features Item 2 0 Batch 1 Some features Item 1 0 Some features Item 4 0 Some features Item 4 0 Some features Item 6 Ω Some features item 1 0 Some features Item 1 0 Item 3 Some features Batch 2 Some features Item 5 0 Some features Item 6 0 Some features Item 4 ł Some features Item 2 0 Some features Item 1 Some features Item 5 0 Batch N Some features Item 6 0 Some features Item 4 0 Some features Item 1 0

For each batch - sequentially - the algorithm selects a display.



of revealed rewards.

Won by a variant of [Graepel et al., 2010], details in [Nicol, 2014]

ICML'12 Challenge - Yahoo!/Inria SequeL

Yahoo! provided some data of their frontpage with random uniform allocation of news.

Context (137 features)	Pool of current articles (around 30)	displayed article	Clic
<i>x</i> ₁	<i>P</i> ₁	a_1	<i>r</i> ₁
:	:		÷
x _T	P _T	a _T	r _T

Evaluation [Li et al., 2011]

For an online policy π the CTR estimate \hat{g}_{π} is computed using rejection sampling

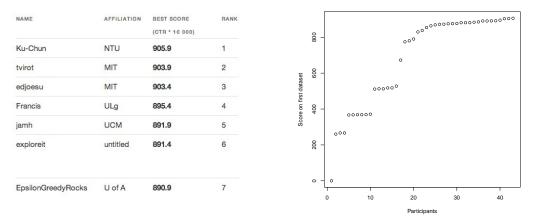
$$\begin{array}{l} h_0 \leftarrow \emptyset \ , \ \widehat{G_{\pi}} \leftarrow 0, \ T \leftarrow 0 \\ \text{for all } t \in \{1..T\} \ \text{do} \\ \pi \ \text{ is updated using } h_T \\ \text{ if } \pi(x_t) = a_t \ \text{then} \\ h_{T+1} \leftarrow h_T + \{(x_t, a_t, r_t)\} \\ \widehat{G_{\pi}} \leftarrow \widehat{G_{\pi}} + r_t, \ T \leftarrow T + 1 \\ \text{else} \\ \textit{I* Do nothing, the record is completely ignored.*/} \\ \text{end if} \\ \text{end for} \end{array}$$

return
$$\hat{g}_{\pi} = \widehat{G}_{\pi}/T$$



- Reported score is the $CTR * 10\ 000$. Two rounds : only one submission allowed for second round.
- The estimator is only asymptotically unbiased. It can be made closer making use of the knowledge of the sampling distribution [Nicol, 2014].
- Only one data row out of K is used on average. A possible fix based on bootstrap is proposed in [Mary et al., 2014]
- The estimator is not admissible for MSE [Li et al., 2015]. The difference is important only for actions with a small number of selection.

Results of first round



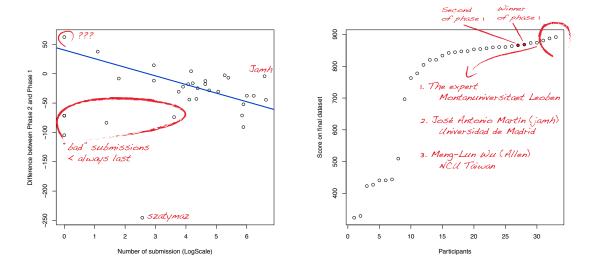
Complete list: http://explochallenge.inria.fr/leaderboard/ Some methods where non contextual.

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RLSS'19

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Overfitting / Results of 2nd round



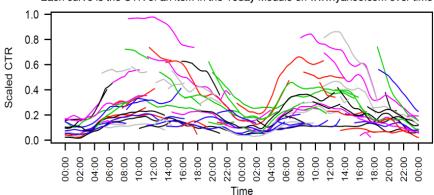
ICML'12 Challenge

Winner - a master student from Peter Auer - wanted to use normal approximation of UCB-V [Audibert et al., 2009], but end up with:

$$\hat{\mu} = \mu + \sqrt{\frac{c \cdot \mu \cdot (1 - \mu) \cdot \log(t)}{n}} + c \cdot \left(\frac{0.5 - \mu}{n}\right) \log(t)$$

with t current time step, n number of display of the news, μ empirical mean of the CTR, c constant parameter (set to 1 in the submission).

Temporal Dynamics



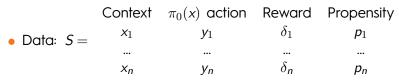
Each curve is the CTR of an item in the Today Module on www.yahoo.com over time

Plot from Bee-Chung Chen, time effects on CTR for news. Lot of news with low variance and best news have high changes in their CTR.

Bandits for Recommender Systems

RLSS'19

Batch Learning from Bandit Feedback [Bottou et al., 2012]



- Assumptions:
 - ► x_i are i.i.d
 - Actions are selected w.r.t the current policy $\pi_0: X \to Y$
 - Rewards are i.i.d. from unknown $P(\delta_i | x_i, y_i)$
- Objective: find a π with higher $E(\delta)$
 - ⇒ At the intersection of partial feedback and batch learning

Direct approach: Reward Prediction - RP

- Use whole dataset S to build an estimate of the mean of the reward $\hat{\delta}(x, y)$ using your favorite class of functions and the propensity scores.
- For a deterministic policy:

Generate the predicted log S' =

Context Action Reward

$$x_1$$
 $y_1' = \pi(x_1)$ $\hat{\delta}(x_1, y_1')$
...
 x_n $y_n' = \pi(x_n)$ $\hat{\delta}(x_n, y_n')$

Action

The estimate is the mean of $\delta(x_i, y_i')$

• For a stochastic policy π the estimate is

$$\frac{1}{n}\sum_{i=1}^{n}\sum_{y}\hat{\delta}(x_{i},y)\pi(y|x_{i})$$

...

where $\pi(y|x_i)$ is the probability to choose action y in context x_i

Roward

Indirect Approach : Inverse Propensity Scoring - IPS

[G. Horvitz and J. Thompson, 1952]

$$IPS(\pi) = \frac{1}{n} \sum_{i=1}^{n} \frac{\pi(y_i | x_i)}{\underbrace{\pi_0(y_i | x_i)}_{\text{Propensity}}} \delta_i$$

Unbiased as soon as propensity scores are nonzero for all positive $\pi(y_i|x_i)$ and there is no confounder i.e. $\pi_0(y_i|x_i) = \pi_0(y_i|x_i, \delta_i)$

can be wrong for uncontrolled experiment

Control Variates

How to reduce the variance of $\pi(y|x)/\pi_0(y|x)$?

For two strictly positively correlated random variables X and Z with E(Z) = m known. E(X - c(Z + m)) = E(X) and

$$Var(X - c \cdot (Z - m)) = Var(X) + \underbrace{c^2 \cdot Var(Z) - 2c^2 \cdot Cov(X, Z)}_{\text{we aim this to be } < 0}$$

Optimal choice for c is $\sigma_{XZ} \cdot \sigma_X / \sigma_Z$ Same trick is possible with E(Xm/Z). Many details and extensions in [Owen, 2013]

Bandits for Recommender Systems

Self-Normalized Estimator

[Trotter and Tukey, 1954] [Swaminathan and Joachims, 2015]

Use

$$\hat{s} = \frac{1}{n} \sum_{i} \frac{\pi(y_i | x_i)}{\pi_0(y_i | x_i)})$$

• $E(\hat{s}) = 1$ which yields the SNIPS estimator

$$SNIPS(\pi) = \frac{\sum_{i} \frac{\pi(y_i|x_i)}{\pi_0(y_i|x_i)} \delta_i}{\sum_{i} \frac{\pi(y_i|x_i)}{\pi_0(y_i|x_i)}}$$

• biased decays as O(1/n)

Doubly Robust

Reward Prediction

$$\frac{1}{n}E_{y\sim\pi|x_i}(\hat{\delta}(x_i,y))$$

IPS

$$\frac{1}{n}\sum_{i}\frac{\pi(y_i|x_i)}{\pi_0(y_i|x_i)}\delta_i$$

Low variance, high bias

high variance unbiased

[Li et al., 2011] proposed (but idea appeared in [Robins et al., 1994]):

$$DR(\pi) = \frac{1}{n} \sum_{i} \frac{\pi(y_i|x_i)}{\pi_0(y_i|x_i)} (\delta_i - \hat{\delta}(x_i, y_i)) + E_{y \sim \pi|x_i}(\hat{\delta}(x_i, y))$$

 Unbiased as soon as the regression model or the propensity model is correct.

Real Production Systems

• Often implements the baselines of recent papers

- For estimation what you need is just to control π_0 to be large enough for all context your new policy is going to use.
- What about filtering possibly relevant items and add a ε-greedy on top combined with an other exploration/exploitation mechanism (as EXP3)?
- Secret tip from the ICML challenge: pull 10 times all new arms and then be greedy.

Other developments and Open Problems

- Next natural step is to do counterfactual the learning [Bottou et al., 2012] thanks to a policy regularization.
- Slates recommendations [Swaminathan et al., 2016] with cross effect between positions. DPP ? DRO ? BanditNet ? Variation over adversarial setting ? More care to isolated small SV ?
- Extend offline evaluation to incrementality. Probably requires to relax the assumption of independence between the rows of the dataset and rework on the attribution.
- Long tail effect and diversity of the users, we need some local normalization on sub-groups [Gilotte et al., 2018]
- Bidding and manipulation of reserve prices [Nedelec et al., 2019]

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